

Participation Rules - Nova Post Raffle "Win a Season Ticket for FC Zimbru Home Matches"

1. Organizer

The raffle is organized by "New Post International MLD" SRL (Nova Post), hereinafter referred to as the Organizer.

2. Duration

- The raffle will take place from 25.09.2025 to 25.10.2025 inclusive.
- The Organizer reserves the right to extend or shorten the duration, with any changes announced on the official website www.novapost.com/ro-md or on Nova Post's official social media pages (e.g., Instagram, Facebook).

3. Eligibility

- All individuals aged 18 and above who send documents or parcels through Nova Post and complete the participation form are eligible.
- Participation is free of charge but requires at least one shipment during the raffle period.

4. Participation Method

- 1. Send documents or parcels via Nova Post (office or courier).
- 2. Complete the participation form available via <u>link</u>, on the website, and on Nova Post's official channels.
- 3. The form must mandatorily include:
 - Postal Invoice Number (AWB) (valid and verifiable in the Nova Post system)
 - Full name
 - o Active phone number
 - o Email address
- 4. A participant may complete the form multiple times depending on the number of shipments. Each shipment entitles the participant to one entry.



5. Prizes

- The prize consists of 2 season tickets to FC Zimbru home matches for the 2025 season. One winner will receive 2 tickets.
- Tickets are valid exclusively for FC Zimbru home matches until 31.12.2025.
- Prizes cannot be exchanged for cash or other benefits.

6. Raffle Process and Validation

- The draw is conducted electronically via the random.org platform among the registered participants
- The Organizer verifies the validity of participation (the actual dispatch of the document and/or parcel and the accuracy of the provided data).
- If a winner cannot be contacted within 2 business days, the prize will be awarded to other registered participants, selected through random.org.

7. Winner Announcement

 Winners will be contacted directly by the Organizer via phone call and direct messages on channels such as Viber, WhatsApp, or Telegram.

8. Prize Delivery

- Tickets will be provided in physical format and shipped by the Organizer to a Nova Post office.
- The prize must be collected from the Nova Post office within 5 days of its arrival.

9. Ticket Transfer

• If a winner cannot attend the matches, they have the right to transfer the ticket to another person.



• Tickets cannot be sold, transferred for a fee, or used for commercial purposes.

10. Personal Data Protection

- Personal data provided in the form is collected and processed exclusively for the purpose of conducting the raffle and contacting winners.
- The Organizer undertakes to comply with national and European legislation regarding personal data protection.
- After the raffle ends, participants' data will be retained only as required for legal reporting (tax, statistics, etc.).

11. Organizer's Responsibility

- The Organizer assumes no responsibility for incomplete, incorrect entries or participants' technical issues.
- The Organizer is not liable for the inability to use the ticket due to reasons beyond its control (e.g., match suspension, changes in competition schedule, etc.).

12. Final Provisions

- Participation in the raffle implies full and unconditional acceptance of these rules.
- The Organizer reserves the right to amend the rules, with updates published on the official website or social media pages.
- Any unforeseen situations will be resolved amicably by the Organizer.